

Delivery & Returns Terms

Mekelson Components S.L.

Altea, Spain

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1. Scope

These terms apply to all deliveries unless otherwise agreed in writing. Different conditions apply for consumers and business customers where explicitly stated.

2. Delivery

Orders are shipped via standard courier services.

Delivery times are indicative and not binding.

Shipping costs are calculated per order.

3. Inspection and Claims

Customers must inspect goods upon receipt.

Damage or shortages must be reported within 48 hours.

Claims after this period may not be accepted.

4. Returns

Consumers (B2C)

Consumers have the right to withdraw within 14 days in accordance with EU consumer law. Goods must be unused and in original packaging.

Business Customers (B2B)

No right of return applies unless agreed in writing.

Returns require prior authorization and must be unused and in original packaging.

A restocking fee may apply.

Non-returnable Items

Special-order, custom-made or modified products.

5. Liability

Liability is limited to the value of the supplied goods. Mekelson is not liable for indirect or consequential damages.

6. Governing Law

Spanish law applies. Jurisdiction: Alicante, Spain.

7. Final Provision

These terms apply unless otherwise explicitly agreed in writing.